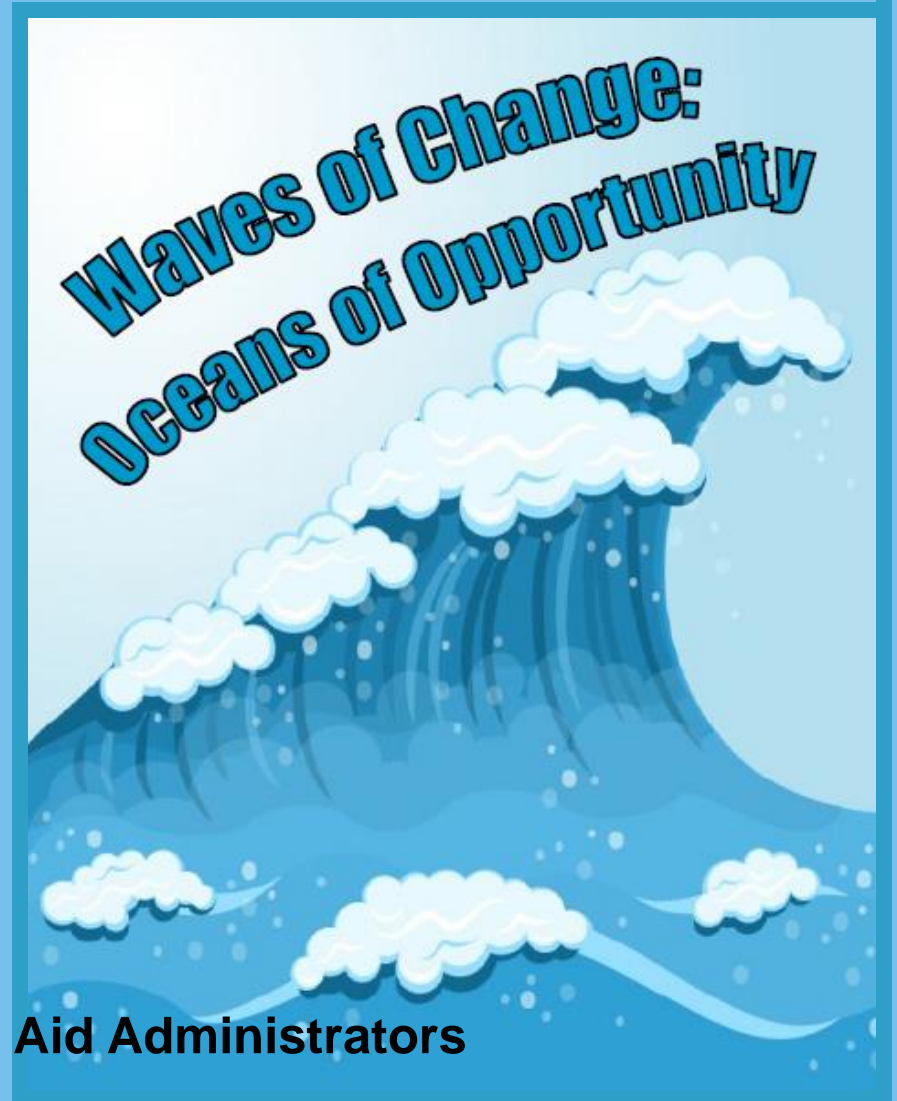


Making Connections & Building Relationships with Students from Different Cultures & Generations

Brett Welsh

Director of Global
Diversity & Inclusion
Center

Columbus State
Community College



Ohio Association of Student Financial Aid Administrators
Spring Conference 2017

Who we are and what we do:



www.csc.edu/diversity

**“Waves of Change: Oceans of Opportunity”
Ohio Association of Student Financial Aid Administrators
Spring Conference 2017**

Impact on Students:

- Have a “room of their own” on campus
- Build friendships and professional networks
- Greater connection to the college & community
- Academic success (see example below)

Diversity and Inclusion Initiatives

Autumn 2016 Outcomes

	Number of participants	Retention* rates AU16- SP17	Successful completion rates All courses	Withdrawal rate All courses	Average GPA	Average Credits Completed
MAN Initiative	30	90 %	78.5%	7.5%	2.72	8.3
Women's Connection	42	93%	79.6%	4.5%	2.92	10.2
Columbus State Community College	All students 27,084	69.6%	72.8 %	7.0 %	2.61	6.23

Source: Participants list and ODS, 1/24/17. * Enrollment as 1/24/17

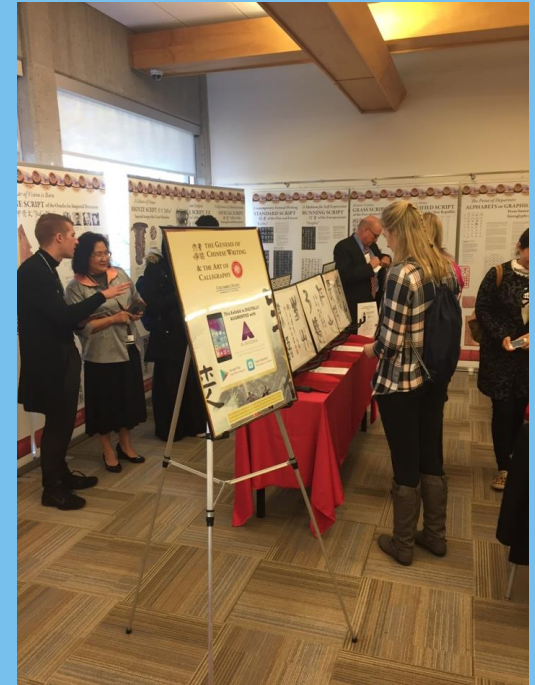
Student Challenges:

- Limited time and interest
- Basic needs outweigh desire for engagement
- Lack of staffing to develop every good idea
- Lack of follow through on commitments
- Time management



Contributing Factors to Success:

- Knowing our audience
- Listening to our students
- Working with great campus/ community partners
- Making involvement simple & user friendly
- Defining learning outcomes
- Focusing on what matters the most – PEOPLE!



Questions?

**Special Thanks to our
Conference Sponsor
Great Lakes
Educational Loan
Services, Inc.**